

Website Privacy Notice

Collingwood Insurance Company Limited 'CICL' is committed to protecting your privacy. This Privacy Notice applies to this CICL website and governs data collection and usage. By using the CICL website you consent to the data practices described in this statement.

If after you give consent for CICL to collect your personal data and you change your mind, under Data Protection legislation you have the right to withdraw your consent at any point. To do this, send an email to our Data Protection Officer on enquiries@collingwood.gi addressed to the Data Protection Officer.

If you hold an insurance policy with us, please refer to the Data Protection section of your policy documents or the Insurance Policies Privacy Notice on our website, with regard to how we collect and use your personal information in the administration of your policy.

Collection of your Personal Information

CICL may collect personally identifiable information, e.g. e-mail address, name, or other personally identifiable information if supplied by you.

CICL encourages you to review the privacy notices of websites you choose to link to so that you can understand how those web sites collect, use and share your information. CICL is not responsible for the privacy notices or other content on websites outside of the website controlled by CICL.

Use of your Personal Information

CICL will use the Personal Information disclosed by you to facilitate a response at your request. In order to process your request, the disclosed Personal Information may need to be provided to our Service Providers.

The CICL website will disclose your personal information, without notice, only if required to do so by law or in the good faith belief that such action is necessary to: (a) conform to the edicts of the law or comply with legal process served on CICL; (b) protect and defend the rights or property of CICL; and, (c) act under exigent circumstances to protect the personal safety of users of CICL, or the public.

Information Retention and Security

We will keep your personal information for as long as reasonably necessary to fulfil the purposes set out in this notice and to comply with our legal and regulatory obligations. We have a detailed retention policy in place which governs how long we will hold different types of information for. CICL secures the personally identifiable information you provide on computer servers in a controlled, secure environment, protected from unauthorised access, use or disclosure.

Changes to this Statement

CICL will occasionally update this Privacy Notice to reflect company and customer feedback. CICL encourages you to periodically review this Notice to be informed of how it is protecting your information. This statement was last updated on 21st February 2025.

Contact Information

CICL welcomes your comments regarding this Privacy Notice. If you believe that CICL has not adhered to this Notice, or should you have any concerns or queries regarding use of your data, please write to the Data Protection Officer at Collingwood Insurance Company Limited, 7.02 World Trade Center, Gibraltar, GX11 1AA or by email to enquiries@collingwood.gi.